

...invites you to its Quality Management Training Courses and Seminars!

Course contents

First step - Quality Management Expert - QMF TÜV

Developmental history of Quality Management; Standard DIN ISO 9001:2000; Foundations of Management systems; Development of Quality Management tools. Applicability to structures and processes (Cp, Cpk codes); Quality circle; QFD; Cause-effect diagram; Pareto-Analysis; Failure possibility and influence analysis; Statistical foundations; Measurement monitoring; CAQ; Audit terms, audit types, foundations and terms of certification; TQM (employee orientation, self-assessment).

Second step - Quality Management Representative - QMB TÜV

Standard DIN ISO 9004:2000; Legal foundations of Quality Management; Target strategy (Goal Management), Market identification, Balanced Scorecard; Quality planning; QM-documentation (systems and models); Processes, process identification, process landscape; Foundations of project management; Foundations of auditing; Supplier management; Conformity assessment; Quality costs, Target costing, FCA; Kaizen (7 Mudras, Poke Yoka, Kanban, 5σ).

Third step - Quality Management Auditor - QMA TÜV

Following successful completion of the QMF-TÜV and QMA-TÜV courses, the training for QMA-TÜV is carried out in a training center in Germany (TÜV Akademie) or in Russia.

Our courses

- ⇒ are licensed and approved in Germany;
- ⇒ cover all essential aspects of QM-systems and most recent developments;
- ⇒ comprise lectures and group work;
- ⇒ are concluded upon successful passing of the final exam with a certificate that is acknowledged worldwide;
- ⇒ are compact: the full duration of individual training courses amounts to 5 days;
- ⇒ are structured in a modular way;
- ⇒ are accompanied with specific training documentation prepared by the TÜV Akademie (in Russian, scope 600 - 800 pages).

Our lecturers

- ⇒ are top managers and experts from Russia and Germany;
- ⇒ have extensive practical experience in the QM field;
- ⇒ are independent. The exams are carried out by external examiners.

TÜV Energie Consult offers open and „inhouse“ courses.

Advantage of open courses- Inclusion of lecturers from various industries and possibilities for an exchange of experience.

Advantage of „in-house“ courses- Selection of suitable dates and contents (two-day courses for management are the norm); where possible, lecturers from the customer's industry are included.